

CheckShop trust mark and reviews

Show the free CheckShop trust mark in your shop and invite customers to review you after their order has shipped.

Online guide: <https://checkshop.eu/docs/prestashop>

1. Compatibility and requirements

PrestaShop 1.7.8 to 9.x, with the classic and hummingbird themes and multistore.

PHP 7.4 or newer (PrestaShop 9 needs PHP 8.1 or newer). Outgoing HTTPS from the shop to checkshop.eu (curl or allow_url_fopen) for review invitations.

No CheckShop account is needed for the trust mark. Review invitations need an API key from the CheckShop dashboard.

2. Installation

In the back office, go to Modules > Module Manager > Upload a module and choose the checkshop zip file.

When the upload is done, click Configure.

3. Configuration: trust mark

Shop domain: the domain your shop is listed under on checkshop.eu, without https://. The module fills in your shop's own domain.

Floating trust mark: shows the mark in a corner of every page. Mark on checkout: shows it above the payment options.

Style, corner, size and theme apply to the mark. On the Free plan CheckShop always shows the default card; the other styles and the dark theme come with the Starter plan.

Latest reviews on the homepage: shows your three newest CheckShop reviews. Free on every plan.

4. Configuration: review invitations

Copy your API key from the CheckShop dashboard (Trust mark > Your API key).

Switch on Send invitations, paste the API key, choose the days to wait (0 to 30) and the order statuses that send the invitation (default: Shipped).

Click Save and check connection: the module shows which CheckShop shop and plan the key belongs to.

CheckShop writes the e-mail in the language of the order, waits the chosen number of days and reminds the customer once after seven days. Reviews from these links are marked as verified purchases.

Free sends up to 10 invitations a month, Starter up to 25, Pro and up without limit.

5. Privacy

Trust mark and reviews widget: the visitor's browser loads the CheckShop script and your shop's public data from checkshop.eu. No order or customer data is sent.

Invitations, only when switched on: for each chosen status change the shop sends the customer's e-mail address, name, order reference and order language to CheckShop, which uses them only to send the invitation.

The module stores no customer data and supports the PrestaShop GDPR module. Uninstalling removes all its settings.

6. FAQ

The trust mark does not show: check the shop domain and that your theme has the `displayBeforeBodyClosingTag` hook (the default themes have it), then clear the cache.

An order reached Shipped but no invitation went out: look in Advanced Parameters > Logs; the module writes the reason CheckShop gave, for example a reached monthly limit. Also check the waiting time.

Shipped and Delivered both chosen: the customer still gets one e-mail. CheckShop invites each order once and skips the same e-mail address within seven days.

7. Support

E-mail info@checkshop.eu. We answer in English, Dutch, German and French.